



Fix-It Guide

Sport Series & trax360

- Q.** I just purchased my Tike Tech and I am having problems installing the back wheels?
- A.** Make sure before you install your back wheels that the back brake is in the open or pushed up/back position.

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- Q.** I have a flat tire what should I do?
- A.** Your tike tech is equipped with either 12 inch slick or 16 All-terrain tires perfect for the active parent. Like a bicycle tire, your tike tech can suffer from flats. If you have a flat tire, you can use a bicycle tire repair kit to fix the flat. This kit can be purchased at most hardware/Cycle shops. If you are experiencing many flats with the repaired tube you may consider purchasing a new tire tube. See Tire side-wall for exact dimensions or contact us for further assistance.

Sport Series

- Q.** I am trying to remove the front wheel on my tike tech, but I am not able to?
- A.** After loosening the finger nut/cam & clamp make sure the "quick release lock lever" located on the front brake under the foot-plate is open or in the up position.

Sport Series

- Q.** My front brake is not slowing the stroller down, what should I do.
- A.** Make sure the lever under the front brake (near the front tire) is in the pushed down/closed position. This will bring the brake pads closer to the rim and now allow you to fine tune as per your desired position. Remember to periodically have your stroller serviced at a local Outdoors/Cycle shop.

Sport Series

- Q.** My stroller has a tendency to veer one way more than the other. What could be causing this and can I easily correct it ?
- A.** Yes , it is easy to correct.
When a stroller veers one way or another it's just a matter of re-aligning /adjusting the front wheel. For you to do this, simply loosen the front wheel while still leaving it attached to the fork. Once loosened (keeping the wheel attached to the fork), wiggle the wheel from side to side and point the front of the wheel to the opposite direction that it is veering. Then tighten the lock-nut/cam by hand & spin the wheel. Then take the back wheels & interchange them. Lastly, make sure the tire pressures for all three wheels are the same. This adjustment will eventually (after a few strolls) correct the problem.
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Trax360

- Q.** I am trying to open (unlock) the front swivel wheel feature to allow the front wheel to swivel. When pulling out the knob there seems to be some resistance. Is this normal and how can it be adjusted?
- A.** This is normal. Eventually normal wear will reduce the friction when pulling the knob out. However, adding a little lubricant on the pin near the end that slides into the fork will make a large difference. Remember, just add a "little lubricant". That should do it.

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- Q.** My canopy is quite stiff and I cannot push it forward. How can I correct this?
- A.** This is quite simple to correct. Make sure the back brake is pushed down. Place a little lubricant on the end of a Q Tip and add to the left & right side circle ratchet area. Make sure that you let it drip in. You can use a WD-40 style lubricant or even a little cooking oil. Then stand over the front of the stroller and place your hands at the left & right side base of the canopy (where it meets the side frame) and pull down or towards you. Once you have moved it (even a little) take your hand and place it at the front of the canopy and proceed to push it completely forward. You should be good to go now.

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- Q.** My stroller seat is quite dirty and I want to clean it. Can we place seat in the washing machine?
- A.** We would not suggest placing the seat in a washing machine. It is best to remove the seat from the frame and hand wash in cold water with a mild detergent. To avoid shrinkage we suggest re attaching the seat to the frame shortly after washing. Note, in most cases you should be able to use a damp cloth and just wipe the stain away while the seat is still attached to the frame.

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- Q.** I have had my tike tech stroller for 10 months and just love it. However, I have a question about one part of the stroller and wanted to know if it is covered under warranty and if yes or no, how I go about getting it repaired?
- A.** You need to contact our customer support department via email at cs@tiketech.com or call (tel. 800-296-4602). Note, no strollers will be accepted back at our warehouse without an authorized CRN (Customer Return Number) provided by Tike Tech.

* Information subject to change without notice

